

Royal Ontario Academy (ROA) is committed to supporting student success in an asynchronous learning environment. This policy explains the academic support included in course tuition, expectations for reading and applying teacher feedback, AI-powered tutoring support available in select courses at no additional cost, and live virtual tutoring options for students who require real-time support beyond standard assistance.

Asynchronous Learning Model and Student Expectations

All ROA courses are delivered in an asynchronous format, allowing students to study when and where it is most convenient and to progress at their own pace. This requires consistent weekly engagement, strong time management and self-discipline, independent learning skills, and timely communication with ROA staff when support is needed.

Teacher Feedback and Student Responsibility

ROA teachers provide detailed written feedback on assignments, tests, and projects, generally within 24 to 72 hours of submission (longer on weekends and statutory holidays), to help students learn, grow, and improve. Students are expected to carefully read and review all teacher feedback, apply it to future submissions, and use it to address recurring errors and strengthen achievement. Students who do not review or implement feedback may experience slower progress and repeated mistakes that affect achievement.

Standard Academic Support Included in Course Tuition

ROA provides standard academic support to all students, which may include clarification of assignment expectations and course requirements, responses to course-related questions within reasonable limits, guidance to appropriate course resources, and academic progress monitoring and check-ins when needed. This support is designed to help students move forward independently and does not include continuous real-time instruction.

AI-Powered Tutoring Support (No Additional Cost)

ROA offers AI-powered tutoring assistance in select courses to provide students with additional support anytime and anywhere, at no additional cost, to help students review concepts and skills, receive guided explanations and examples, practice independently, and build confidence outside of regular teacher feedback. In Grade 11 Functions, Grade 12 Functions, and Grade 12 Advanced Functions, students may access an AI tutor through royalontariotutor.com; availability may vary by course, and students should follow course instructions or contact ROA if unsure whether an AI tutor is available in their course. Students remain responsible for completing work independently, following ROA's academic integrity expectations, and using AI support to learn and understand concepts rather than submitting AI-generated work as their own.

Live Virtual Tutoring (Additional Paid Support)

At a student's or parent/guardian's request, ROA can offer live one-on-one virtual tutoring sessions for students who need extra help beyond standard academic support. For some students this level of support may be strongly recommended, or required as part of an academic support plan, when a student frequently requests ongoing real-time help beyond reasonable course support, continues to struggle despite written guidance and

teacher feedback, is significantly behind pace and requires intensive support, or needs consistent real-time instruction to understand expectations, feedback, or course content.

Fees and Booking

- \$45 per 45-minute session.
- Minimum booking of 5 sessions, booked as a package.
- Tutoring must be requested with at least two weeks' advance notice, subject to staff availability.
- To book, email info@royalontarioacademy.com. Payment can be made through royalontarioacademy.flywire.com.

Tutoring fees are separate from course tuition. ROA staff will always do their utmost to support students within the scope of standard academic assistance; students are expected to use teacher feedback as their primary tool for improvement, and AI-powered tutoring provides flexible, on-demand support in select courses but does not replace teacher feedback or live instruction.

This policy is reviewed periodically to ensure clarity, fairness, and alignment with Ontario Ministry of Education requirements and ROA operational needs, and is updated as needed. Final decisions on interpretation and application rest with the Principal. Questions may be directed to Royal Ontario Academy at info@royalontarioacademy.com. Last updated July 2026.