

At Royal Ontario Academy, we do not issue refunds once a student is enrolled. Immediately following enrolment, our administrative team initiates several processes, including activating the student's account, completing enrolment documentation, assigning a teacher, setting up electronic and physical records, and tracking enrolment for Ministry reporting purposes. These tasks are undertaken even if the student does not begin the course, and therefore the fees paid are non-refundable.

This policy is reviewed periodically to ensure clarity, fairness, and alignment with Ontario Ministry of Education requirements and ROA operational needs, and is updated as needed. Final decisions on interpretation and application rest with the Principal. Questions may be directed to Royal Ontario Academy at info@royalontarioacademy.com. Last updated July 2026.